



Suffolk Multi Agency Safeguarding Hub

Professional Consultation Line

Tel: 0345 6061499

Monday – Thursday: 9:00am to 5:00pm

Friday: 9:00am to 4:25pm

You can call the professional consultation line to discuss the most appropriate and effective way of providing or obtaining help and support for a child or adult you feel is at risk of abuse.

Advice and guidance will be given without recording the name of the child or adult so consent is not required.

The consultation line is not a point of referral.

If you have an immediate safeguarding concern use this link

www.suffolk.gov.uk/care-and-support/safeguarding/

or call **Customer First on 0808 800 4005**

For more information about the MASH visit

www.suffolk.gov.uk/MASH

Where a child and family have an allocated Social Worker you will need to contact the named Social Worker directly to discuss any concerns.